



## Damage Waiver

It is standard practice across the marquee and temporary structure industry that the customer is held fully responsible for all loss and damage to the hired equipment during the 'period of hire', as stated on our booking form.

Our amazing tents and equipment add up to many tens of thousands of pounds and it is essential that that they are fully insured during the period of hire.

It is possible for the customer to insure the tents and equipment themselves against accidental loss or damage, through standard wedding or event insurance. However, this can be time consuming, costly and in some cases difficult when hiring tipis, especially when our open log fire is being used.

As a cost effective and convenient alternative to arranging 'marquee cover' on your event insurance, we can offer our customers a Damage Waiver, in return for a fee, amounting to 4% of the equipment hire charge. By doing so Amazing Tipis take the insurance risk of accidental loss or damage to our tents and equipment during the hire period.

Please note that our damage waiver fee is NOT event insurance, which we strongly recommend you purchase from a reputable insurer. We can recommend one if you would like us to.

Our damage waiver fee does NOT cover event cancellation, public or employer liability, lavatory or generator cover or any liability other than loss or accidental damage to our tents and equipment. These items can be covered by taking out event insurance.

In summary, paying the Damage Waiver Fee means that our customers do not have to take out separate insurance to cover accidental loss or damage to our tipis or equipment. There are 3 conditions to the above damage waiver, which are imposed on us by our own insurers. These are explained below, with the reason why.

- The customer is responsible for the first £500 of accidental loss or damage to the equipment. Why? Because it encourages the customer to take good care of the equipment during the period of hire.
  
- The customer is responsible for ALL loss or damage, resulting from wilful neglect or legal liability. Why? Because no insurance policy (customers or ours) would cover for this.

- The customer is responsible for adhering to any special security arrangements that have been agreed, e.g. the tipis and equipment being left un-attended in a public space. The customer will be entirely responsible for loss or damage to the equipment, resulting from failure to adhere to any special security arrangements. Why? Because no insurance policy (customers or ours) would cover this; it is viewed by insurance companies as negligence.

If you have any questions relating to this please do give us a call or jot us an email.

Please remember to let us know, prior to booking, if you would like us to include the Damage Waiver Fee.